



TITUS APPLICATION & TECHNICAL SUPPORT CONTACT LIST FOR REVOLUTION TFX AIR HANDLING UNIT

Date: February 2018

Product or Function	Contacts	Phone	Email Address
Product Application Technical Support (Pre-Sales, Q & A)			
Application Support (Includes Estimating /Take Offs)	Garret Reynolds	717-771-6574	ahu@titus-hvac.com
	Bryan L Group	717-771-7622	
	Eric Meisenhelder	717-771-6680	
Customer Service (Quotations)			
Customer Service (Pricing)	Garret Reynolds	717-771-6574	ahu@titus-hvac.com
	Bryan L Group	717-771-7622	
	Eric Meisenhelder	717-771-6680	
Customer Service (Order Submissions)			
Customer Service (Pricing)	Garret Reynolds	717-771-6574	ahu@titus-hvac.com
	Bryan L Group	717-771-7622	
	Eric Meisenhelder	717-771-6680	
Marketing (Literature/Case Studies/Website)			
	Shawn Sinnie	972-212-4809	ssinnie@titus-hvac.com
Sales Managers			
National Sales Manager	Trenton Yarbrough	(O) 972-212-4815	tyarbrough@titus-hvac.com
Regional Sales Manager -Midwest/Mid Atlantic	James Gray	(O) 972-212-4817	jgray@titus-hvac.com
Regional Sales Manager - Northeast/International	Tony Fu	(O) 972-212-4859	tfu@titus-hvac.com
Regional Sales Manager - South/Southeast	Tom LaBoube	(O) 972-212-4925	tom.laboube@titus-hvac.com
Regional Sales Manager - West/Northwest	Trenton Yarbrough	(O) 972-212-4815	tyarbrough@titus-hvac.com
Software (Yorkworks - Software Issues)			
Software Issues (Error Messages or Software Not Working) Do not call for software selection assistance or pricing , refer to contacts above.	Yorkworks Support Desk	717-771-6997	yorkworks@jci.com
Parts Support			
Parts Support (Replacement components)	Garret Reynolds	717-771-6574	ahu@titus-hvac.com
	Bryan L Group	717-771-7622	
	Eric Meisenhelder	717-771-6680	
Warranty Support			
Warranty	Garret Reynolds	717-771-6574	ahu@titus-hvac.com
	Bryan L Group	717-771-7622	
	Eric Meisenhelder	717-771-6680	
Product Training (Scheduling Internal Office training)			
Product Training (Representative/Architect/Engineer/Contractor Visits)	Trenton Yarbrough	(O) 972-212-4815	tyarbrough@titus-hvac.com
	James Gray	(O) 972-212-4817	jgray@titus-hvac.com
	Tony Fu	(O) 972-212-4859	tfu@titus-hvac.com